

# Terms of Service

**Last Updated:** 16 May 2026

Welcome to PropertyAlerts.uk. These Terms of Service ("Terms") govern your use of the PropertyAlerts.uk website and our automated WhatsApp notification bot (collectively, the "Service"). The Service is operated by PropertyAlerts.uk ("we," "us," or "our").

By registering for or using our Service, you agree to be bound by these Terms. If you do not agree to these Terms, do not use the Service.

## 1. Description of Service

PropertyAlerts.uk provides an automated notification system via WhatsApp. Users can set custom property criteria (e.g., postcode, geographical area, budget, and property type). The Service monitors listings and dispatches automated alerts via WhatsApp when matching properties are found.

## 2. Eligibility and Account Registration

- You must be at least 18 years of age to use this Service.
- You must provide a valid WhatsApp-enabled phone number to receive alerts.
- You are responsible for ensuring that the contact details you provide are accurate and kept up to date.

## 3. Subscription and Payments

- **Paid Service:** PropertyAlerts.uk is a paid subscription service.
- **Pricing & Billing:** All up-to-date pricing structures, billing cycles, and payment methods are explicitly detailed and available on our primary website: <https://propertyalerts.uk>.
- **Cancellations:** You may cancel your subscription at any time via the user portal on our website. Upon cancellation, your automated alerts will stop at the end of your current billing period.
- **Refunds:** Unless required by UK law, payments are non-refundable.

## 4. Acceptable Use

You agree not to use the Service to:

- Attempt to reverse-engineer, disrupt, or exploit the WhatsApp bot infrastructure or the website.
- Use automated systems (bots, scrapers) to extract data from our platform.

- Share your access link or use the service to span or harass third parties.

## **5. Accuracy of Property Data**

PropertyAlerts.uk aggregates information from various third-party public property listings. While we strive for accuracy and real-time speed:

- We do not guarantee the completeness, accuracy, or availability of the property listings forwarded to you.
- We are not a real estate agency, estate agent, or property broker. Any subsequent property transactions, viewings, or agreements are strictly between you and the respective property agent/seller.

## **6. Limitation of Liability**

To the maximum extent permitted by UK law, PropertyAlerts.uk shall not be liable for any indirect, incidental, special, or consequential damages, including loss of profits, data, or property opportunities arising out of or in connection with your use or inability to use the Service.

## **7. Changes to Terms**

We reserve the right to modify these Terms at any time. Any changes will be published on this page with an updated "Last Updated" date. Continued use of the Service after modifications constitutes acceptance of the revised Terms.

## **8. Governing Law**

These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes arising under these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.